

Report of the Cabinet Member for Health and Wellbeing

Adult Services Scrutiny Performance Panel – 16th January 2018

ADULT SERVICES PERFORMANCE FRAMEWORK

Purpose	The purpose of this report is to present the Adult Services Performance Framework.
Content	 The Performance Framework is designed to monitor performance across Adult Services. This is the fourth time that such a report has been presented to the Adult Services Scrutiny Performance Panel. The report has been developed on the basis of the feedback provided by the Panel. Members will note that there are two reports attached. The first is a summary report with headline indicators which demonstrate the general health of the Adult Services overall system. The second is the more detailed report that has been previously reported with a summary at the beginning. Monitoring performance in this way is still very much work in progress and there are several areas for future development towards the end of the report. The report demonstrates the areas of business that are performing well and less well, and is designed to be an operational tool to help continually improve service quality and delivery. Similarly to the Performance Framework that Child and Family has developed over the years, it is anticipated that the Framework will be an evolving document.
Councillors are being asked to	Consider the Report
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